## Transcript: Franchesca Baez-5403093049589760-5364071744978944

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Ferraro. My name is Francesca giving you a call on behalf of Hamilton Record Staffing. We're giving you a call in regards to the enrollment form that you filled out on January 23rd, 2025. What you had selected both of our NEC plans. Unfortunately, you cannot be enrolled into both of them. For the time being, we'll go ahead and enroll you into the lowest costing one. In the event that you would like to make changes to this policy, please keep in mind that you have 30 days after your first paycheck to make any policy changes. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to this message.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Mr. Ferraro. My name is Francesca giving you a call on behalf of Hamilton Record Staffing. We're giving you a call in regards to the enrollment form that you filled out on January 23rd, 2025. What you had selected both of our NEC plans. Unfortunately, you cannot be enrolled into both of them. For the time being, we'll go ahead and enroll you into the lowest costing one. In the event that you would like to make changes to this policy, please keep in mind that you have 30 days after your first paycheck to make any policy changes. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to this message.