

## **Transcript: Francesca**

**Baez-5399362633121792-5302064114745344**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 999-9315 . Good morning. My name is Francesca looking to speak with Mr. Tawik Bing on behalf of Focus Workforce Strategy. We're giving you a call today due to the fact that we received a request for enrollment into dental, vision and medical plans, as well as life insurance for yourself and family. Unfortunately, we only received your children's information. We're still missing your spouse's information. For the time being, the policy will be switched over to employee plus childrens only. Due to the fact that a policy for dependents and information is not provided will result in a policy your dependents can't utilize, and you're not able to reclaim any reimbursement on. In the event that you would like to make changes to this policy, give us a callback at 497-4856 open 8:00 AM to 8:00 PM, Monday through Fridays, eastern time. Have a great day and thank you for listening to my message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 999-9315 .

Speaker speaker\_1: Good morning. My name is Francesca looking to speak with Mr. Tawik Bing on behalf of Focus Workforce Strategy. We're giving you a call today due to the fact that we received a request for enrollment into dental, vision and medical plans, as well as life insurance for yourself and family. Unfortunately, we only received your children's information. We're still missing your spouse's information. For the time being, the policy will be switched over to employee plus childrens only. Due to the fact that a policy for dependents and information is not provided will result in a policy your dependents can't utilize, and you're not able to reclaim any reimbursement on. In the event that you would like to make changes to this policy, give us a callback at 497-4856 open 8:00 AM to 8:00 PM, Monday through Fridays, eastern time. Have a great day and thank you for listening to my message.