

Transcript: Franchesca

Baez-5391394860875776-4954142439555072

Full Transcript

Hello. Yes, hello. Um, this is Shambria Hall, and I was calling because I want to opt out of DayShine. Okay? Okay. Which staffing company do you work with? I work with WorkSmart. And what are the last four of the social? 5567. Please verify your mailing address and date of birth to make sure I have the right form in front of me. Okay. It's P.O. Box 231, Signal, Georgia, 30668. And is that my number? Um, actually, I have a physical home address on file. Yeah. That's 6068 Anderson Street, Signal, Georgia, 30668. Yes, ma'am. So you need to move me- change it to that P.O. Box? Um, yes, because that is my mailing. Okay. And then the other thing was your date of birth, please. Um, July 16th, 1992. We have the best phone number to reach you now, same as the one that you called on today, which will be that 706-990-5777. What's the email of your first and last name 92@gmail.com? ShambriaHall92? Yes, ma'am. So you actually already opted out back in 2022. Once you opt out the first time, you're no longer auto-engaged or eligible for it because you have to be a new hire. However, their system is still going to send you those text messages and automated calls telling you to call us, to the client. Okay. You can simply ignore them. Okay. All right. Well, thank you so much. Of course. Was there anything else that we can assist you with today? No, ma'am. That is all. I hope you have a wonderful rest of your day, and thank you for your time today. You too. Thank you. Ma'am.

Conversation Format

Speaker speaker_0: Hello. Yes, hello. Um, this is Shambria Hall, and I was calling because I want to opt out of DayShine. Okay?

Speaker speaker_1: Okay. Which staffing company do you work with?

Speaker speaker_0: I work with WorkSmart.

Speaker speaker_1: And what are the last four of the social?

Speaker speaker_0: 5567.

Speaker speaker_1: Please verify your mailing address and date of birth to make sure I have the right form in front of me.

Speaker speaker_0: Okay. It's P.O. Box 231, Signal, Georgia, 30668. And is that my number?

Speaker speaker_1: Um, actually, I have a physical home address on file.

Speaker speaker_0: Yeah. That's 6068 Anderson Street, Signal, Georgia, 30668.

Speaker speaker_1: Yes, ma'am. So you need to move me- change it to that P.O. Box?

Speaker speaker_0: Um, yes, because that is my mailing.

Speaker speaker_1: Okay. And then the other thing was your date of birth, please.

Speaker speaker_0: Um, July 16th, 1992.

Speaker speaker_1: We have the best phone number to reach you now, same as the one that you called on today, which will be that 706-990-5777. What's the email of your first and last name 92@gmail.com?

Speaker speaker_0: ShambriaHall92?

Speaker speaker_1: Yes, ma'am. So you actually already opted out back in 2022. Once you opt out the first time, you're no longer auto-engaged or eligible for it because you have to be a new hire. However, their system is still going to send you those text messages and automated calls telling you to call us, to the client.

Speaker speaker_0: Okay.

Speaker speaker_1: You can simply ignore them.

Speaker speaker_0: Okay. All right. Well, thank you so much.

Speaker speaker_1: Of course. Was there anything else that we can assist you with today?

Speaker speaker_0: No, ma'am. That is all.

Speaker speaker_1: I hope you have a wonderful rest of your day, and thank you for your time today.

Speaker speaker_0: You too. Thank you.

Speaker speaker_1: Ma'am.