

Transcript: Francesca

Baez-5383021635223552-4645458377097216

Full Transcript

Number 267-7484-913- Your call may be monitored or recorded for quality assurance purposes. ... can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options. Good morning, Mr. ... My name is Francesca behavioral focus workforce management. Our records indicate that at the current moment, you're trying to enroll into two of our medical plans that cannot be combined together, which will be a BIP plan and the MEC Enhanced Plan. The reason why you cannot have both of these plans together is due to the fact that the MEC Enhanced covers hospital indemnity services and preventatives, whereas the BIP plan covers hospital indemnity. You cannot have a double coverage for hospital indemnity. At the time being, the coverage will be switched over based on the company policies. In the event that you would like to have further information regarding your enrollment, you will be called back at 800-497-4856. Keep it in mind that once you start working and receive your first paycheck, you have 30 days after that first paycheck to make coverage selections. After those 30 days, you'll have to wait for your company open enrollment period, which usually is held during the month of December. Have a great day. Thank you for listening to my message today.

Conversation Format

Speaker speaker_0: Number 267-7484-913- Your call may be monitored or recorded for quality assurance purposes. ... can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options.

Speaker speaker_1: Good morning, Mr. ... My name is Francesca behavioral focus workforce management. Our records indicate that at the current moment, you're trying to enroll into two of our medical plans that cannot be combined together, which will be a BIP plan and the MEC Enhanced Plan. The reason why you cannot have both of these plans together is due to the fact that the MEC Enhanced covers hospital indemnity services and preventatives, whereas the BIP plan covers hospital indemnity. You cannot have a double coverage for hospital indemnity. At the time being, the coverage will be switched over based on the company policies. In the event that you would like to have further information regarding your enrollment, you will be called back at 800-497-4856. Keep it in mind that once you start working and receive your first paycheck, you have 30 days after that first paycheck to make coverage selections. After those 30 days, you'll have to wait for your company open enrollment period, which usually is held during the month of December. Have a great day. Thank you for listening to my message today.