

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Good afternoon, Mr. Graves. My name is Francesca Benefits Anokar, giving a call to speak on behalf of MAU Staffing. We're giving you a call regarding your enrollment form for health insurance from March 20th, 2025, where you requested benefits for yourself and child, as well as for yourself and family, but did not provide the dependents' information. For the time being, your enrollment is going to be processed for employee only, due to the fact that we cannot process an enrollment for independents without their information, since the dependent will not be able to utilize those benefits and you're not gonna be able to claim a reimbursement for them. If you would like to make changes to the policy, feel free to give us a call back. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, keeping in mind that once you start working and receive your first paycheck, you're going to have 30 days after that first paycheck to make any policy changes into those benefits. We do hope you have a wonderful rest of your day. Thank you for your time, as well as for listening to our message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Good afternoon, Mr. Graves. My name is Francesca Benefits Anokar, giving a call to speak on behalf of MAU Staffing. We're giving you a call regarding your enrollment form for health insurance from March 20th, 2025, where you requested benefits for yourself and child, as well as for yourself and family, but did not provide the dependents' information. For the time being, your enrollment is going to be processed for employee only, due to the fact that we cannot process an enrollment for independents without their information, since the dependent will not be able to utilize those benefits and you're not gonna be able to claim a reimbursement for them. If you would like to make changes to the policy, feel free to give us a call back. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, keeping in mind that once you start working and receive your first paycheck, you're going to have 30 days after that first paycheck to make any policy changes into those benefits. We do hope you have a wonderful rest of your day. Thank you for your time, as well as for listening to our message.