

## **Transcript: Francesca**

**Baez-5361824811368448-5641045894938624**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for- Christina Koerner. ... Good morning, Ms. Koerner. My name is Francesca with FreeRx. We were giving you a call regarding your FreeRx membership. We needed to verify which email address you have, uh, linked to your current FreeRx membership due to the fact that there is a duplicate on our system. One of them has the email of cris060363@outlook.com while the other one has 2cris060363@outlook.com. We wanted to see which one is the correct email that's connected to your current FreeRx membership. If you can please give us a call back at 888-837-3379 so that we may take the proper actions. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Please leave your message for-

Speaker speaker\_3: Christina Koerner.

Speaker speaker\_0: ... Good morning, Ms. Koerner. My name is Francesca with FreeRx. We were giving you a call regarding your FreeRx membership. We needed to verify which email address you have, uh, linked to your current FreeRx membership due to the fact that there is a duplicate on our system. One of them has the email of cris060363@outlook.com while the other one has 2cris060363@outlook.com. We wanted to see which one is the correct email that's connected to your current FreeRx membership. If you can please give us a call back at 888-837-3379 so that we may take the proper actions. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time.