

Transcript: Franchesca

Baez-5338440130936832-5889688043307008

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling . How can I assist you today? Good morning. I'm calling from St. James Medical Center. I just wanted to know if we're within network with this, um, program. Is it a medical, dental, or vision program? Medical. Bear with me one moment. Let me transfer you to the multi-plan network. There will be the network provider to advise you that. Thank you. No problem. My pleasure.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling . How can I assist you today?

Speaker speaker_2: Good morning. I'm calling from St. James Medical Center. I just wanted to know if we're within network with this, um, program.

Speaker speaker_1: Is it a medical, dental, or vision program?

Speaker speaker_2: Medical.

Speaker speaker_1: Bear with me one moment. Let me transfer you to the multi-plan network. There will be the network provider to advise you that.

Speaker speaker_2: Thank you.

Speaker speaker_1: No problem. My pleasure.