Transcript: Franchesca Baez-5323147910496256-4558197457862656

Full Transcript

Welcome to Klam Benet and T'Nukara. My name is Francesca. How can I assist you today? Hi, Francesca. Uh, can I speak to Pamela? I'm returning a call. Um, sure thing, ma'am. Was there anything I can assist you with before getting transferred to her? Uh, no. Thank you very much. Uh- Thank you very much. Of course. Bear with me one moment. Let me see if she's available. Thank you. Thank you for holding, ma'am. Unfortunately- Uh-huh. ... she's currently on another call. Um, I can either try to assist you if you like or ask her to give you a call back. Uh, yes. You can give me a call back please? Sure thing, ma'am. What will be that phone number? Uh, 925-628-7320. All right. I'll go ahead and send that to her so she can give you a call back when she's able to. All right. Have a great day. Thank you. Of course. You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Welcome to Klam Benet and T'Nukara. My name is Francesca. How can I assist you today?

Speaker speaker_1: Hi, Francesca. Uh, can I speak to Pamela? I'm returning a call.

Speaker speaker_0: Um, sure thing, ma'am. Was there anything I can assist you with before getting transferred to her?

Speaker speaker_1: Uh, no. Thank you very much.

Speaker speaker_0: Uh-

Speaker speaker_1: Thank you very much.

Speaker speaker 0: Of course. Bear with me one moment. Let me see if she's available.

Speaker speaker_1: Thank you.

Speaker speaker_0: Thank you for holding, ma'am. Unfortunately-

Speaker speaker 1: Uh-huh.

Speaker speaker_0: ... she's currently on another call. Um, I can either try to assist you if you like or ask her to give you a call back.

Speaker speaker_1: Uh, yes. You can give me a call back please?

Speaker speaker_0: Sure thing, ma'am. What will be that phone number?

Speaker speaker_1: Uh, 925-628-7320.

Speaker speaker_0: All right. I'll go ahead and send that to her so she can give you a call back when she's able to.

Speaker speaker_1: All right.

Speaker speaker_0: Have a great day.

Speaker speaker_1: Thank you.

Speaker speaker_0: Of course.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: Bye.