

Transcript: Francesca

Baez-5305796323229696-6565663457460224

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca ... looking to speak with Mr. Fowler on behalf of MAU Staffing. Mm-hmm. I was giving you a call back, sir, in regards to dropping... drop... Sorry. Dropping the child dependent from your MVP medical plan. Okay. Um, so the front office did confirm unfortunately that since they were more focused on the deduction issue last time you spoke at the beginning of the month, they have not dropped it. However, they did process it out now, and they have already sent out a message to your staffing company to also be aware that the deductions need to be changed. Okay. It shows that it should be effective end of this month, 31st. Okay. Okay. Thank you very much. Of course. Was there anything else I can assist you with today outside from this? No, that was it. Thank you so much for your time, as well as for picking up my call today. All right. Thank you for calling. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca ... looking to speak with Mr. Fowler on behalf of MAU Staffing.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: I was giving you a call back, sir, in regards to dropping... drop... Sorry. Dropping the child dependent from your MVP medical plan.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, so the front office did confirm unfortunately that since they were more focused on the deduction issue last time you spoke at the beginning of the month, they have not dropped it. However, they did process it out now, and they have already sent out a message to your staffing company to also be aware that the deductions need to be changed.

Speaker speaker_2: Okay.

Speaker speaker_1: It shows that it should be effective end of this month, 31st.

Speaker speaker_2: Okay. Okay. Thank you very much.

Speaker speaker_1: Of course. Was there anything else I can assist you with today outside from this?

Speaker speaker_2: No, that was it.

Speaker speaker_1: Thank you so much for your time, as well as for picking up my call today.

Speaker speaker_2: All right. Thank you for calling.

Speaker speaker_1: Bye-bye.