

## **Transcript: Francesca**

**Baez-5282953117220864-6394541256654848**

### **Full Transcript**

Welcome to Liza Mobile Voice Mail System. Your call has been forwarded to an automated voice message system. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon. My name is Francesca Benefit in a Card, giving a call to Ms. Diamond Ross on behalf of Hospitality Staffing Solutions. We are calling regarding the form you filled out on April 16, 2025th, in which you selected benefits but also selected to be opted out of coverage. We're calling to confirm your selection. For the time being, we'll go ahead and process a declination since we were not able to speak with you. In the event that you would still like to be enrolled, please give us a callback at 800-497-4856. We are open 8:00 A.M. to 8:00 P.M. Monday through Fridays Eastern Time. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Welcome to Liza Mobile Voice Mail System. Your call has been forwarded to an automated voice message system. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon. My name is Francesca Benefit in a Card, giving a call to Ms. Diamond Ross on behalf of Hospitality Staffing Solutions. We are calling regarding the form you filled out on April 16, 2025th, in which you selected benefits but also selected to be opted out of coverage. We're calling to confirm your selection. For the time being, we'll go ahead and process a declination since we were not able to speak with you. In the event that you would still like to be enrolled, please give us a callback at 800-497-4856. We are open 8:00 A.M. to 8:00 P.M. Monday through Fridays Eastern Time. Have a great day.