

Transcript: Francesca

Baez-5239652641193984-6435926056943616

Full Transcript

... call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefician of CAR, calling on behalf of Carlton Staffing. We're calling regarding the enrollment form you submitted online on the 9th of March for benefits for yourself and child. However, you did not provide the child's information as a dependent. A policy for a dependent for which information has not been provided will then be a policy that your dependent won't be able to utilize. For the time being, we'll go ahead and process the enrollment for employee only. It's just the fact that if it does get processed without your dependent's information, you won't be able to claim the reimbursement form. In the event that you would like to re-add the child to the policy, feel free to give us a call and we can assist you with that enrollment. We are open 8 a.m. to 8 p.m. Monday through Fridays Eastern time. We do hope you have a wonderful rest of your day, and thank you for listening to my message. Oh, before I forget, I do want to say, a couple of the plans that you have requested to be enrolled into are under Section 125, which is in IRS regulations. You do not pay taxes for those plans. However, they have restrictions, which is that you cannot make changes or cancellations unless you have an open enrollment period, a company or personal, or if you have a qualified life event. Once you start working, you have 30 days after your first paycheck to be eligible for coverage changes. I hope you enjoy the rest of your day, and, uh, thank you so much for listening to my message.

Conversation Format

Speaker speaker_0: ... call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca Benefician of CAR, calling on behalf of Carlton Staffing. We're calling regarding the enrollment form you submitted online on the 9th of March for benefits for yourself and child. However, you did not provide the child's information as a dependent. A policy for a dependent for which information has not been provided will then be a policy that your dependent won't be able to utilize. For the time being, we'll go ahead and process the enrollment for employee only. It's just the fact that if it does get

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