

Transcript: Francesca

Baez-5208749277396992-6496279272570880

Full Transcript

... a call have been- Your call may be monitored or recorded for quality assurance purposes. Okay. Hello? Yes, hello. Good afternoon. My name is Francesca, a benefit tenure card coming to the speak with Mr. Taylor on behalf of AQ4 Staffing. Uh, yes. Hello. I was giving you a call back, sir, 'cause the front office was able to get your policy number for the medical and dental plan. We don't have access to the benefit cards yet 'cause they're still being recreated, um, but we can provide you that policy number now if you like. Uh, yes, give me one sec. Let me get... Sorry, it's wild where I'm at. It's okay. Take your time. All right. What's that number? For your medical is 256. Gotcha. 4674. 467 what was it again? Sorry. It's okay. 4674. Okay. And then the other one? The dental will be 256. 256. 4675. 4675. Gotcha. All right. Was there anything else that you may need from us? No, ma'am. Thank you so much. No problem. It was my pleasure. I hope you have a wonderful rest of your day and thank you for taking my call. Yes, ma'am. You have a great one. Bye-bye.

Conversation Format

Speaker speaker_0: ... a call have been-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Okay. Hello?

Speaker speaker_0: Yes, hello. Good afternoon. My name is Francesca, a benefit tenure card coming to the speak with Mr. Taylor on behalf of AQ4 Staffing.

Speaker speaker_2: Uh, yes. Hello.

Speaker speaker_0: I was giving you a call back, sir, 'cause the front office was able to get your policy number for the medical and dental plan. We don't have access to the benefit cards yet 'cause they're still being recreated, um, but we can provide you that policy number now if you like.

Speaker speaker_2: Uh, yes, give me one sec. Let me get... Sorry, it's wild where I'm at.

Speaker speaker_0: It's okay. Take your time.

Speaker speaker_2: All right. What's that number?

Speaker speaker_0: For your medical is 256.

Speaker speaker_2: Gotcha.

Speaker speaker_0: 4674.

Speaker speaker_2: 467 what was it again? Sorry.

Speaker speaker_0: It's okay. 4674.

Speaker speaker_2: Okay. And then the other one?

Speaker speaker_0: The dental will be 256.

Speaker speaker_2: 256.

Speaker speaker_0: 4675.

Speaker speaker_2: 4675. Gotcha.

Speaker speaker_0: All right. Was there anything else that you may need from us?

Speaker speaker_2: No, ma'am. Thank you so much.

Speaker speaker_0: No problem. It was my pleasure. I hope you have a wonderful rest of your day and thank you for taking my call.

Speaker speaker_2: Yes, ma'am. You have a great one.

Speaker speaker_0: Bye-bye.