

Transcript: Franchesca

Baez-5202978150858752-5800316028370944

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, my name is Francesca ... looking to speak to Mr. Lora on behalf of AmeriStaff Corp. Who's this? Is this? Yes, sir. Once again, my name is Francesca ... looking to speak with Mr. Lora on behalf of AmeriStaff Corp. This is AmeriStaff. This is Anthony. We're giving you a call, sir, in regards to the enrollment form you submitted online two days ago on the 24th, for benefits for your child. You didn't have provided the child's information. Yeah. I- We'd really appreciate if you could provide it. Yeah. I just... I haven't been able to, um, get his information right now at the moment. I gotta... I don't have it memorized in my- my head. I just haven't had the time for it. Okay. 'Cause all we really need is his first and last name and date of birth. 'Cause I- I don't have his social in my head. I don't have it memorized. It's okay, sir. Your staffing company doesn't require your dependents to have a social for them to be covered under the insurance. Oh, okay. Yes, sir. So I will just need the child's first and last name and their date of birth, and you'll be good to go. All right. So his first name is Aiden and then his last name is Lora, it's spelled L-O-R-A. Well, Aiden is A-I-D-E-N. And then his date of birth is, um, 12/21/21. 12/21/21? Yes. All right. And was he the only child you were putting on the policy or was there another child? Yeah, that's the only child. All right. So you're all good to go. All right. Now, once you see the first deduction of \$44.74 on your pay stub, following Monday will be when your new policy becomes effective. And that same week of activation, Friday will be when they send over the benefit cards. Okay. All right. Thank you so much for taking- All right. ... my call today. It was a pleasure assisting you. All right. Thank you. Bye. Thank you. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, my name is Francesca ... looking to speak to Mr. Lora on behalf of AmeriStaff Corp.

Speaker speaker_2: Who's this? Is this?

Speaker speaker_1: Yes, sir. Once again, my name is Francesca ... looking to speak with Mr. Lora on behalf of AmeriStaff Corp.

Speaker speaker_2: This is AmeriStaff. This is Anthony.

Speaker speaker_1: We're giving you a call, sir, in regards to the enrollment form you submitted online two days ago on the 24th, for benefits for your child. You didn't have provided the child's information.

Speaker speaker_2: Yeah. I-

Speaker speaker_1: We'd really appreciate if you could provide it.

Speaker speaker_2: Yeah. I just... I haven't been able to, um, get his information right now at the moment. I gotta... I don't have it memorized in my- my head. I just haven't had the time for it.

Speaker speaker_1: Okay. 'Cause all we really need is his first and last name and date of birth.

Speaker speaker_2: 'Cause I- I don't have his social in my head. I don't have it memorized.

Speaker speaker_1: It's okay, sir. Your staffing company doesn't require your dependents to have a social for them to be covered under the insurance.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Yes, sir. So I will just need the child's first and last name and their date of birth, and you'll be good to go.

Speaker speaker_2: All right. So his first name is Aiden and then his last name is Lora, it's spelled L-O-R-A. Well, Aiden is A-I-D-E-N. And then his date of birth is, um, 12/21/21.

Speaker speaker_1: 12/21/21?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. And was he the only child you were putting on the policy or was there another child?

Speaker speaker_2: Yeah, that's the only child.

Speaker speaker_1: All right. So you're all good to go.

Speaker speaker_2: All right.

Speaker speaker_1: Now, once you see the first deduction of \$44.74 on your pay stub, following Monday will be when your new policy becomes effective. And that same week of activation, Friday will be when they send over the benefit cards.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Thank you so much for taking-

Speaker speaker_2: All right.

Speaker speaker_1: ... my call today. It was a pleasure assisting you.

Speaker speaker_2: All right. Thank you. Bye.

Speaker speaker_1: Thank you. Have a great day.