

Transcript: Francesca

Baez-5188773891719168-6652726379462656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca at Benefits Intermarq. I'm looking to speak with Ms. Williams on behalf of MAU Staffing. Yes, sir. Good afternoon, Ms. Williams. We're calling regarding the enrollment form that you filled out for the health insurance with MAU on March 20th, 2025. Uh-huh. It was turned in and it has no coverage selection so we're just verifying that you were wanting to decline and that the system didn't run an error. Yeah, I don't want any insurance. Understood. I'll go ahead and notate it in the system then. Thank you so much for your time and taking my call today. Okay. Thanks.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca at Benefits Intermarq. I'm looking to speak with Ms. Williams on behalf of MAU Staffing.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Good afternoon, Ms. Williams. We're calling regarding the enrollment form that you filled out for the health insurance with MAU on March 20th, 2025.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: It was turned in and it has no coverage selection so we're just verifying that you were wanting to decline and that the system didn't run an error.

Speaker speaker_2: Yeah, I don't want any insurance.

Speaker speaker_1: Understood. I'll go ahead and notate it in the system then. Thank you so much for your time and taking my call today.

Speaker speaker_2: Okay. Thanks.