

Transcript: Francesca

Baez-5186521478938624-6253896081031168

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca at Benefits in a Card, giving a call to speak with Mr. Noriega. Yes. This is him. Good afternoon, sir. My name is Francesca at Benefits in a Card. I'm calling you on behalf of the Partners personnel in regards to the text message, um, you received today at 3:00 and you asked what it meant. Yeah. So that's just Partners personnel informing you that you have what they call a personal enrollment period. Those are basically the first 30 days after that first paycheck where you're able to enroll into the health insurance they offered. Okay. All right. And then our information is there since we're the ones that administer their health insurance. So in the event that you would like to enroll, uh, we'll be ... the ones that you will be giving a call to speak with. All right. Uh, well, did you need any further information, sir, in regards to this? Not necessarily. Understood. Well, I do hope you have a wonderful rest of your day, and thank you for taking my call. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca at Benefits in a Card, giving a call to speak with Mr. Noriega.

Speaker speaker_2: Yes. This is him.

Speaker speaker_1: Good afternoon, sir. My name is Francesca at Benefits in a Card. I'm calling you on behalf of the Partners personnel in regards to the text message, um, you received today at 3:00 and you asked what it meant.

Speaker speaker_2: Yeah.

Speaker speaker_1: So that's just Partners personnel informing you that you have what they call a personal enrollment period. Those are basically the first 30 days after that first paycheck where you're able to enroll into the health insurance they offered.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. And then our information is there since we're the ones that administer their health insurance. So in the event that you would like to enroll, uh, we'll be ... the ones that you will be giving a call to speak with.

Speaker speaker_2: All right.

Speaker speaker_1: Uh, well, did you need any further information, sir, in regards to this?

Speaker speaker_2: Not necessarily.

Speaker speaker_1: Understood. Well, I do hope you have a wonderful rest of your day, and thank you for taking my call.

Speaker speaker_2: All right.