

Transcript: Francesca

Baez-5163729572806656-6136873196404736

Full Transcript

Leave your message for- Your call may be monitored or recorded for quality assurance purposes. 2709 474884. Good afternoon, Mr. Kiesering. Yes, in case I'm mispronouncing, my name is Francesca with Benefits and Oh Card giving you a call on behalf of Hamilton Record Staffing. We were calling you in regards to the medical benefit enrollment form you filled out November 12th, 2024. Well, you had selected both of the BAP plans. Unfortunately, you cannot be enrolled into both BAP plans. For the moment, we'll go ahead and select the lower standing costing one, which would be BAP Standard, 1680 per paycheck. There was also the issue of you selecting FreeRx membership as well as the Stay Healthy and Receive TeleRx. You will not be seeing a FreeRx by itself enrollment on your policy due to the fact that the Stay Healthy already has a FreeRx membership enter in. In the event that you need to make any changes to this policy, please give us a call back at 800-497-4856. Thank you for your time today in listening to this message. Have a wonderful rest of your day.

Conversation Format

Speaker speaker_0: Leave your message for-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: 2709 474884.

Speaker speaker_2: Good afternoon, Mr. Kiesering. Yes, in case I'm mispronouncing, my name is Francesca with Benefits and Oh Card giving you a call on behalf of Hamilton Record Staffing. We were calling you in regards to the medical benefit enrollment form you filled out November 12th, 2024. Well, you had selected both of the BAP plans. Unfortunately, you cannot be enrolled into both BAP plans. For the moment, we'll go ahead and select the lower standing costing one, which would be BAP Standard, 1680 per paycheck. There was also the issue of you selecting FreeRx membership as well as the Stay Healthy and Receive TeleRx. You will not be seeing a FreeRx by itself enrollment on your policy due to the fact that the Stay Healthy already has a FreeRx membership enter in. In the event that you need to make any changes to this policy, please give us a call back at 800-497-4856. Thank you for your time today in listening to this message. Have a wonderful rest of your day.