

Transcript: Francesca

Baez-5134405664030720-5187366972866560

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca benefits and occupier, calling to speak with Ms. Williams on behalf of Surge Staffing. Uh, speak, yes. Hello, ma'am. Well, we're giving you a call regarding the text message you recently received to which you replied today, "What is this?" Mm-hmm. So I was just calling to clarify that. That's Surge Staffing system informing you that currently you're in your personal enrollment period during which you're able to- Mm-hmm. ... enroll into any of the health insurance they offer. Oh, okay. As far as that part saying that you're gonna be auto enrolled into something, you don't have to worry about it. You had worked with- Okay. ... Surge back in 2022 and 2023 and you made sure to decline it then, so it won't affect you anymore. Mm-hmm. Okay. All right. That was all. We're just calling to give you that information today. Okay, thank you. Of course. My pleasure. Have a great day. You too. Ma'am, bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca benefits and occupier, calling to speak with Ms. Williams on behalf of Surge Staffing.

Speaker speaker_2: Uh, speak, yes.

Speaker speaker_1: Hello, ma'am. Well, we're giving you a call regarding the text message you recently received to which you replied today, "What is this?"

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: So I was just calling to clarify that. That's Surge Staffing system informing you that currently you're in your personal enrollment period during which you're able to-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... enroll into any of the health insurance they offer.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: As far as that part saying that you're gonna be auto enrolled into something, you don't have to worry about it. You had worked with-

Speaker speaker_2: Okay.

Speaker speaker_1: ... Surge back in 2022 and 2023 and you made sure to decline it then, so it won't affect you anymore.

Speaker speaker_2: Mm-hmm. Okay.

Speaker speaker_1: All right. That was all. We're just calling to give you that information today.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Of course. My pleasure. Have a great day.

Speaker speaker_2: You too.

Speaker speaker_1: Ma'am, bye.