

Transcript: Francesca

Baez-5115258729349120-6449619638632448

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Francesca. How can I assist you today? Uh, yes. My name's Amanda Vickery. I work at Heizo Yale here in Princeton, and I've got health insurance on me and my children *f* through y'all, Benefits in a Card. How would I get, uh, a hard copy of the medical card, or get a copy of the medical card or the ID numbers? What staffing company do you work with? Uh... ISS here in Princeton. Staffing Solution. And what are the last four of your Social? 7338. Please verify your mailing address and date of birth. 725 Crestwell Road, Princeton, Kentucky 42445. My birthday is August 4th, 1986. We have the best number to reach you down as 607-483-5341. Yes. We have your email down as amandaapickery9@gmail.com. Yes. So I can put in a request for them to send you the physical cards. It will take roughly three to four weeks for them to send them to you. Yes. Could you do that please? Sure thing. Was there anything else we can assist you with today? Uh, no, that's all. Thank you for calling Benefits in a Card. Have a wonderful rest of your day. Thanks.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. My name is Francesca. How can I assist you today?

Speaker speaker_2: Uh, yes. My name's Amanda Vickery. I work at Heizo Yale here in Princeton, and I've got health insurance on me and my children *f* through y'all, Benefits in a Card. How would I get, uh, a hard copy of the medical card, or get a copy of the medical card or the ID numbers?

Speaker speaker_1: What staffing company do you work with?

Speaker speaker_2: Uh... ISS here in Princeton. Staffing Solution.

Speaker speaker_1: And what are the last four of your Social?

Speaker speaker_2: 7338.

Speaker speaker_1: Please verify your mailing address and date of birth.

Speaker speaker_2: 725 Crestwell Road, Princeton, Kentucky 42445. My birthday is August 4th, 1986.

Speaker speaker_1: We have the best number to reach you down as 607-483-5341.

Speaker speaker_2: Yes.

Speaker speaker_1: We have your email down as amandaapickery9@gmail.com.

Speaker speaker_2: Yes.

Speaker speaker_1: So I can put in a request for them to send you the physical cards. It will take roughly three to four weeks for them to send them to you.

Speaker speaker_2: Yes. Could you do that please?

Speaker speaker_1: Sure thing. Was there anything else we can assist you with today?

Speaker speaker_2: Uh, no, that's all.

Speaker speaker_1: Thank you for calling Benefits in a Card. Have a wonderful rest of your day.

Speaker speaker_2: Thanks.