## Transcript: Franchesca Baez-5108323756851200-4598385108369408

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of BenefitsInTheHome.com, looking to speak with Mr. Styles on behalf of Hamilton Riker Staffing. Uh, yes. This is him. Good afternoon, sir. We were calling regarding the enrollment form for health insurance that you filled out for Hamilton Riker on March 9th. It was left blank with no coverage selection, so I was calling to confirm if you were declining or if our system had an error. Oh, no. I was just declining. Oh, all right. Great, Mr. Styles. So I'll go ahead and process a declination for you and put a note in there. Um, so with the next step, Hamilton Riker should be reaching out to you if they haven't already to inform you which jobs they have available for you. All right. Okay. Thank you so much for your time. I hope you have a wonderful rest of your day. All right. You too. Thank you. Goodbye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. My name is Francesca of BenefitsInTheHome.com, looking to speak with Mr. Styles on behalf of Hamilton Riker Staffing.

Speaker speaker\_2: Uh, yes. This is him.

Speaker speaker\_1: Good afternoon, sir. We were calling regarding the enrollment form for health insurance that you filled out for Hamilton Riker on March 9th. It was left blank with no coverage selection, so I was calling to confirm if you were declining or if our system had an error.

Speaker speaker\_2: Oh, no. I was just declining.

Speaker speaker\_1: Oh, all right. Great, Mr. Styles. So I'll go ahead and process a declination for you and put a note in there. Um, so with the next step, Hamilton Riker should be reaching out to you if they haven't already to inform you which jobs they have available for you.

Speaker speaker\_2: All right.

Speaker speaker\_1: Okay. Thank you so much for your time. I hope you have a wonderful rest of your day.

Speaker speaker 2: All right. You too.

Speaker speaker\_1: Thank you. Goodbye.