

Transcript: Francesca

Baez-5103860485111808-6213734124142592

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded by the insurance services. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Beneficino Carr, giving you a call to speak with Mr. Dixon on behalf of Hospitality Staffing Solutions regarding the enrollment form you filled out April 4th, 2023. We're giving you a call regarding the form due to the fact that you selected coverage for yourself and child or childrens. However, you did not provide any dependent's information in your policy form. For the time being, we'll go ahead and process your enrollment for employee only due to the fact that a policy for your dependent, which information is not provided, is a policy that your dependent won't be able to utilize, and you won't be able to claim reimbursement on the services that were not used. The other issue that I see your form also having is that you selected to be enrolled into both of the BIP plans offered. Unfortunately, you're not able to mix the BIPs or the MEC plans. For the time being, we'll go ahead and process your enrollment into the lowest costing tier of plan, which will be the MEC Standard. In the event that you would like to make changes to the policy, feel free to give us a call back at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Friday, Eastern Time. Keeping in mind that once you start...

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded by the insurance services.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca Beneficino Carr, giving you a call to speak with Mr. Dixon on behalf of Hospitality Staffing Solutions regarding the enrollment form you filled out April 4th, 2023. We're giving you a call regarding the form due to the fact that you selected coverage for yourself and child or childrens. However, you did not provide any dependent's information in your policy form. For the time being, we'll go ahead and process your enrollment for employee only due to the fact that a policy for your dependent, which information is not provided, is a policy that your dependent won't be able to utilize, and you won't be able to claim reimbursement on the services that were not used. The other issue that I see your form also having is that you selected to be enrolled into both of the BIP plans

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