

Transcript: Francesca

Baez-5094365895901184-5161911001071616

Full Transcript

Thank you for calling Benefits in a Car. My name is Francesc. Uh, how can I assist you today? Hello. Yes. My name is Evan Williams. Hello? Yes, sir. How can I help you today? I want to, um... I'm trying to take the- the- the health benefits off. Okay. So you're calling to cancel what staffing company do you work with? TRC. And what are the last four of your Social? 2313. To make sure I'm in the right account, please verify your mailing address and date of birth. 2444 Longmont Drive, Longville-- Lawrenceville, Georgia 30044. Date of birth is 01/07/1990. We have a best phone number to reach you down as 770-335-3151? Yes. And we have your email down as weezy5835@gmail.com? Yes. All right. And for the purpose of the line being recorded, do you say that you would like to cancel your benefits with TRC Staffing? Yes. All right, Mr. Williams. I put in the request for the cancellation. Please keep in mind that cancellation takes seven to ten business days to process. So you may see one to two more deductions while it's being completed. All right. Was there anything else we can assist you with today? No, that's it. All right. I do hope you have a wonderful rest of your day. Thank you for your time today. All right. Thank you. My pleasure.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. My name is Francesc. Uh, how can I assist you today?

Speaker speaker_1: Hello. Yes. My name is Evan Williams. Hello?

Speaker speaker_0: Yes, sir. How can I help you today?

Speaker speaker_1: I want to, um... I'm trying to take the- the- the health benefits off.

Speaker speaker_0: Okay. So you're calling to cancel what staffing company do you work with?

Speaker speaker_1: TRC.

Speaker speaker_0: And what are the last four of your Social?

Speaker speaker_1: 2313.

Speaker speaker_0: To make sure I'm in the right account, please verify your mailing address and date of birth.

Speaker speaker_1: 2444 Longmont Drive, Longville-- Lawrenceville, Georgia 30044. Date of birth is 01/07/1990.

Speaker speaker_0: We have a best phone number to reach you down as 770-335-3151?

Speaker speaker_1: Yes.

Speaker speaker_0: And we have your email down as weezy5835@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. And for the purpose of the line being recorded, do you say that you would like to cancel your benefits with TRC Staffing?

Speaker speaker_1: Yes.

Speaker speaker_0: All right, Mr. Williams. I put in the request for the cancellation. Please keep in mind that cancellation takes seven to ten business days to process. So you may see one to two more deductions while it's being completed.

Speaker speaker_1: All right.

Speaker speaker_0: Was there anything else we can assist you with today?

Speaker speaker_1: No, that's it.

Speaker speaker_0: All right. I do hope you have a wonderful rest of your day. Thank you for your time today.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: My pleasure.