

## **Transcript: Francesca**

**Baez-5090698319675392-6722471956889600**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning, Mr. Jones. My name is Francesca with Benefits National Card giving you a call on behalf of Search Staffing. We're calling in regards to the text message that you received yesterday. Um, you replied at 4:27 asking what MEC is. So that MEC is the abbreviation of a Medical Preventative Care Plan that per Search Company policy they auto-enroll their new hires into automatically. The message is advising you in regards to your personal open enrollment period, which will be the first 30 days after your first paycheck on assignment. During those 30 days, you have the option to either decline the enrollment so that the \$15.16 per paycheck for the fee of the MEC Stay Healthy Tila RX plan doesn't get deducted from your paycheck, or in the event that you would like to keep the plan, you're more than welcome to do so. As well as the other option which will be in the event that you do want insurance, just not that specific plan, you can give us a call back. During those first 30 days after that first paycheck, you will have those 30 days to enroll into any health plan insurance that they offer that you are eligible for. If you would like to decline or enroll into different coverage or have more information, please give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Friday Eastern Time, closed on the 24th, the 25th, the 31st, and the 1st of 2025. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

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Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good morning, Mr. Jones. My name is Francesca with Benefits National Card giving you a call on behalf of Search Staffing. We're calling in regards to the text message that you received yesterday. Um, you replied at 4:27 asking what MEC is. So that MEC is the abbreviation of a Medical Preventative Care Plan that per Search Company policy they auto-enroll their new hires into automatically. The message is advising you in regards to your personal open enrollment period, which will be the first 30 days after your first paycheck on assignment. During those 30 days, you have the option to either decline the enrollment so that the \$15.16 per paycheck for the fee of the MEC Stay Healthy Tila RX plan doesn't get

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