

Transcript: Francesca

Baez-5084665756827648-4605437259071488

Full Transcript

Call has been forwarded to voicemail. Your call is being monitored or recorded. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefits on behalf of Focus:Workforce Management to speak with Ms. Reese regarding the enrollment in your process online today for benefits for yourself and child. You did not provide the child's information. For the time being, we'll process your enrollment for employee only due to the fact that a policy for dependents which dependent information is not provided will result in a policy your dependent is not able to utilize and you're not able to claim a reimbursement on benefits that have not been used. In the event you want to add the children's or child to the policy, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 3:00 PM Monday through Friday of Eastern Time so that we may assist you in adding the children back into this policy. Have a great day and thank you for your time today as well as for listening to my message.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail. Your call is being monitored or recorded. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. My name is Francesca Benefits on behalf of Focus:Workforce Management to speak with Ms. Reese regarding the enrollment in your process online today for benefits for yourself and child. You did not provide the child's information. For the time being, we'll process your enrollment for employee only due to the fact that a policy for dependents which dependent information is not provided will result in a policy your dependent is not able to utilize and you're not able to claim a reimbursement on benefits that have not been used. In the event you want to add the children's or child to the policy, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 3:00 PM Monday through Friday of Eastern Time so that we may assist you in adding the children back into this policy. Have a great day and thank you for your time today as well as for listening to my message.