

## **Transcript: Francesca**

**Baez-5077923709632512-5351407765471232**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Jones. My name is Francesca giving you a call on behalf of MAU Staffing. We're calling in regards to the enrollment form that you had filled out during January 7th, 2025, where you selected benefits but also chose to not participate into coverage. We were calling to confirm that this was not a system issue and that you did in fact want to decline your benefits. At the moment, we'll go ahead and process a declamation since we were unable to speak with you today. Keep in mind, you have 30 days after your first paycheck to make any coverage enrollments. Due to the fact that you are a current employee, your staffing company's open enrollment period ends on the 31st of January 2025 at 8:00 PM Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time, as well as for listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Mr. Jones. My name is Francesca giving you a call on behalf of MAU Staffing. We're calling in regards to the enrollment form that you had filled out during January 7th, 2025, where you selected benefits but also chose to not participate into coverage. We were calling to confirm that this was not a system issue and that you did in fact want to decline your benefits. At the moment, we'll go ahead and process a declamation since we were unable to speak with you today. Keep in mind, you have 30 days after your first paycheck to make any coverage enrollments. Due to the fact that you are a current employee, your staffing company's open enrollment period ends on the 31st of January 2025 at 8:00 PM Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time, as well as for listening to this message.