

Transcript: Francesca

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Full Transcript

Your call may be monitored- Hello? ... or recorded for quality assurance purposes. Hello? Yes, hello. Good afternoon. My name is Francesca with ... Card. I'm calling to speak with Ms. Polito on behalf of ATC Healthcare Staffing. Yes. Hi, how are you? Hi. I had a question. Um, right now I'm not working. Like I didn't, I haven't picked up an assignment 'cause I'm gonna go to the Navy, um, yet. And then, um, how does it work? Am I still gonna be paying even though I'm not, like working or do they just take it off a paycheck when I work? So if you're not gonna be working with ATC Healthcare, I wouldn't advise enrolling 'cause you do require a paycheck to become active as well as to keep the benefits active. Yeah. Since this coverage is only being offered by your staffing company for currently- Yeah. ... actively working employees. Yeah. No, I, I always pick up... No, I've been working with you guys for a year. I just stopped working, like it's been two weeks, but I'm trying to get back for this weekend. I mean this, for three months again, like the three-month thing. And I just haven't heard from my recruiter, like she's, um... I don't know if she's off because of the holidays, but I've been waiting for an answer. That's why I've been like on hold with you. Okay. I also do wanna clarify we're not ATC Healthcare, ma'am. We're not the staffing company. We only administer the health insurance. So you're not working with us, you're working with your staffing company. Yeah, I got it. Okay. Uh, maybe when I get a call from her tomorrow so I can have myself active with the tech and everything. Um, I- depending on the answer tomorrow, it was like they're, they're gonna want me back in the hospital 'cause I guess they did need limited a- of people. Um, uh, are you gonna be off tomorrow or...? Uh, no, we'll be open 8:00 AM to 3:00 PM Eastern Time. Okay. Thank you so much. Thank you. Of course. Thank you for your time. Have a wonderful rest of your day. Thanks. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello?

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Yes, hello. Good afternoon. My name is Francesca with ... Card. I'm calling to speak with Ms. Polito on behalf of ATC Healthcare Staffing.

Speaker speaker_1: Yes. Hi, how are you?

Speaker speaker_2: Hi.

Speaker speaker_1: I had a question. Um, right now I'm not working. Like I didn't, I haven't picked up an assignment 'cause I'm gonna go to the Navy, um, yet. And then, um, how does it work? Am I still gonna be paying even though I'm not, like working or do they just take it off a paycheck when I work?

Speaker speaker_2: So if you're not gonna be working with ATC Healthcare, I wouldn't advise enrolling 'cause you do require a paycheck to become active as well as to keep the benefits active.

Speaker speaker_1: Yeah.

Speaker speaker_2: Since this coverage is only being offered by your staffing company for currently-

Speaker speaker_1: Yeah.

Speaker speaker_2: ... actively working employees.

Speaker speaker_1: Yeah. No, I, I always pick up... No, I've been working with you guys for a year. I just stopped working, like it's been two weeks, but I'm trying to get back for this weekend. I mean this, for three months again, like the three-month thing. And I just haven't heard from my recruiter, like she's, um... I don't know if she's off because of the holidays, but I've been waiting for an answer. That's why I've been like on hold with you.

Speaker speaker_2: Okay. I also do wanna clarify we're not ATC Healthcare, ma'am. We're not the staffing company. We only administer the health insurance. So you're not working with us, you're working with your staffing company.

Speaker speaker_1: Yeah, I got it. Okay. Uh, maybe when I get a call from her tomorrow so I can have myself active with the tech and everything. Um, I- depending on the answer tomorrow, it was like they're, they're gonna want me back in the hospital 'cause I guess they did need limited a- of people. Um, uh, are you gonna be off tomorrow or...?

Speaker speaker_2: Uh, no, we'll be open 8:00 AM to 3:00 PM Eastern Time.

Speaker speaker_1: Okay. Thank you so much. Thank you.

Speaker speaker_2: Of course. Thank you for your time. Have a wonderful rest of your day.

Speaker speaker_1: Thanks. You too.