Transcript: Franchesca
Baez-5048465217470464-5922569982230528

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 956-442-7383. Good morning. My name is Francesca. I'm an ex- Nothing has been recorded. Record your message after the tone. Simply hang up when done. Or for delivery options, press the pound sign. Good afternoon. My name is Francesca. I benefit in a car looking to speak with Miss Squires on behalf of Hospitality Staffing Solutions regarding the eligibility review. Um, currently, you're not eligible to enroll into benefits. If, as you discussed previously with us, you currently started a new assignment, I would suggest as soon as you receive your first paycheck on your current assignment to give us a call back so that we can go ahead and do a second eligibility review. But currently, at the moment, with the payroll information that has been provided to us by your staffing company, you're not eligible for enrollment. Due to the fact that it shows that the current check for your most recent assignment was from March 3rd, 2025, if, in fact, that was the first paycheck that you received on the current assignment that you're on at the moment, that would mean that the personal enrollment period that you had with that current assignment already ended as of April 2nd. If this is not the assignment that you started roughly a month ago, give us a call back at 800-497-4856 once you have that new paycheck so that we can assist you with this. Hope you have a wonderful rest of your day, and thank you for your time today.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 956-442-7383.

Speaker speaker 2: Good morning. My name is Francesca. I'm an ex-

Speaker speaker\_1: Nothing has been recorded. Record your message after the tone. Simply hang up when done. Or for delivery options, press the pound sign.

Speaker speaker\_2: Good afternoon. My name is Francesca. I benefit in a car looking to speak with Miss Squires on behalf of Hospitality Staffing Solutions regarding the eligibility review. Um, currently, you're not eligible to enroll into benefits. If, as you discussed previously with us, you currently started a new assignment, I would suggest as soon as you receive your first paycheck on your current assignment to give us a call back so that we can go ahead and do a second eligibility review. But currently, at the moment, with the payroll information that has been provided to us by your staffing company, you're not eligible for enrollment. Due to the fact that it shows that the current check for your most recent assignment was from March

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