

Transcript: Francesca

Baez-5047440437067776-5530605920370688

Full Transcript

This call may be monitored or recorded for quality assurance purposes. Hello. My name is Francesca with Benefit in a Card, looking to speak with Mr. Chapman on behalf of Norton Staffing Group. Yes, hi. Hello, sir. We were giving you a call about an insurance form that you filled out April 29, 2025. We're calling to collect the medical plan but then also to not be enrolled into anything. So we're calling to confirm that at the moment you wanted to decline their coverage. Yeah, I'm declining the coverage. Uh-huh. Understood, Mr. Chapman. I'll go ahead and record that in your account and then Norton Staffing should be reaching out once they have an assignment for you if they haven't already. All right. Thank you. My pleasure. Thank you for your time. Have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello.

Speaker speaker_2: My name is Francesca with Benefit in a Card, looking to speak with Mr. Chapman on behalf of Norton Staffing Group.

Speaker speaker_1: Yes, hi.

Speaker speaker_2: Hello, sir. We were giving you a call about an insurance form that you filled out April 29, 2025. We're calling to collect the medical plan but then also to not be enrolled into anything. So we're calling to confirm that at the moment you wanted to decline their coverage.

Speaker speaker_1: Yeah, I'm declining the coverage.

Speaker speaker_2: Uh-huh. Understood, Mr. Chapman. I'll go ahead and record that in your account and then Norton Staffing should be reaching out once they have an assignment for you if they haven't already.

Speaker speaker_1: All right. Thank you.

Speaker speaker_2: My pleasure. Thank you for your time. Have a great day.

Speaker speaker_1: You too. Bye.