

Transcript: Francesca

Baez-5022868869431296-5303497267822592

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. fese, my name is Francesca, a benefit in a card giving you a call on behalf of MAU Staffing. We're calling regarding the medical enrollment form you filled out on November 12th, 2024, where you selected all of the benefit plans offered. Unfortunately, you cannot be enrolled into both Insure Plus plans. For the moment, we'll go ahead and enroll you into the lowest costing one, which will be the Insure Plus Enhanced, I mean, I'm sorry, Standard. It does also show here that you selected both of our MEC plans. That would be the same criteria. You cannot be enrolled into both plans at the same time. We'll enroll you into the MEC Preventative. Keep in mind, you have 30 days once you start working with your staffing company to make any policy changes once you receive your first paycheck. 30 days afterwards, that will be the end of your personal enrollment time. If ever you feel the need to make any changes to the policy, please give us a callback at 888... sorry, 800-497-4856 at your earliest convenience, open 8:00 AM to 8:00 PM Monday through Fridays, Eastern Time.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, Mr. fese, my name is Francesca, a benefit in a card giving you a call on behalf of MAU Staffing. We're calling regarding the medical enrollment form you filled out on November 12th, 2024, where you selected all of the benefit plans offered. Unfortunately, you cannot be enrolled into both Insure Plus plans. For the moment, we'll go ahead and enroll you into the lowest costing one, which will be the Insure Plus Enhanced, I mean, I'm sorry, Standard. It does also show here that you selected both of our MEC plans. That would be the same criteria. You cannot be enrolled into both plans at the same time. We'll enroll you into the MEC Preventative. Keep in mind, you have 30 days once you start working with your staffing company to make any policy changes once you receive your first paycheck. 30 days afterwards, that will be the end of your personal enrollment time. If ever you feel the need to make any changes to the policy, please give us a callback at 888...

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