## Transcript: Franchesca Baez-5008935634911232-5402833544855552

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Bryan. My name is, once again, Francesca of Benefits Inc. We're calling on behalf of your staffing nor Staffing Group. You replied back to the email with the summary of benefits saying you did not contact anyone from this company or industry. Yes, you did, ma'am. You replied back to a text message that was sent to you, an universal link for coverage, to which you're advised is that you were getting an error message when you tried to access the link. That was the reason why we send you the copy of the benefit summaries. If you have any further questions, feel free to give us a call back at 800-497-4856.

## **Conversation Format**

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Speaker speaker\_1: Good afternoon, Ms. Bryan. My name is, once again, Francesca of Benefits Inc. We're calling on behalf of your staffing nor Staffing Group. You replied back to the email with the summary of benefits saying you did not contact anyone from this company or industry. Yes, you did, ma'am. You replied back to a text message that was sent to you, an universal link for coverage, to which you're advised is that you were getting an error message when you tried to access the link. That was the reason why we send you the copy of the benefit summaries. If you have any further questions, feel free to give us a call back at 800-497-4856.