

Transcript: Francesca

Baez-5007741119578112-6215154673860608

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. You didn't want me to call you back well, at least I called back! Hello, can you... I said, "You didn't have to call me back." Hello? We are calling Ms. Home on behalf of Mega4 Staffing. Put it away! Hello? Yes, hello, Ms. Home. My name is Francesca with Benefits in Your Cart calling on behalf of Mega4 Staffing. Uh-huh. I'm giving you a call in regards to the text message that we sent you yesterday about the auto enrollment. You said you don't want the coverage, so you want me to decline the auto enrollment, correct? Yeah. What kind of coverage is that? So the plan that you would be auto enrolled into is a medical preventative care plan. Okay. You have... You have to pay for it? Yes, ma'am. It will be deducted out of your paycheck prior to you receiving it if you're enrolled into it. Oh, no, I don't want to enroll into it. Okay. I went ahead and declined it. The automated system could still send you those text messages. You can simply ignore them. All right. Thank you. Thank you for your time. Hope you have a wonderful rest of your day. You too. Bye-bye. All right, see you man, that was...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: You didn't want me to call you back well, at least I called back!

Speaker speaker_2: Hello, can you...

Speaker speaker_1: I said, "You didn't have to call me back."

Speaker speaker_3: Hello?

Speaker speaker_2: We are calling Ms. Home on behalf of Mega4 Staffing.

Speaker speaker_1: Put it away!

Speaker speaker_3: Hello?

Speaker speaker_2: Yes, hello, Ms. Home. My name is Francesca with Benefits in Your Cart calling on behalf of Mega4 Staffing.

Speaker speaker_3: Uh-huh.

Speaker speaker_2: I'm giving you a call in regards to the text message that we sent you yesterday about the auto enrollment. You said you don't want the coverage, so you want me

to decline the auto enrollment, correct?

Speaker speaker_3: Yeah. What kind of coverage is that?

Speaker speaker_2: So the plan that you would be auto enrolled into is a medical preventative care plan.

Speaker speaker_1: Okay.

Speaker speaker_3: You have... You have to pay for it?

Speaker speaker_2: Yes, ma'am. It will be deducted out of your paycheck prior to you receiving it if you're enrolled into it.

Speaker speaker_1: Oh, no, I don't want to enroll into it.

Speaker speaker_3: Okay. I went ahead and declined it. The automated system could still send you those text messages. You can simply ignore them.

Speaker speaker_1: All right. Thank you.

Speaker speaker_3: Thank you for your time. Hope you have a wonderful rest of your day.

Speaker speaker_1: You too.

Speaker speaker_3: Bye-bye.

Speaker speaker_1: All right, see you man, that was...