

Transcript: Francesca

Baez-4996652002361344-6658269488267264

Full Transcript

Thank you for calling Benefits 10 o'clock. My name is Francesca. How can I assist you today? Uh, did somebody call me from this number? Did they leave a message? No. Okay. So you called Benefits 10 o'clock, the administrators of the health benefits from the staffing companies. I will have to get into your account to see if someone left a message. Okay. Um, but it wasn't me that I found call. Okay. What staffing company do you work with? Uh, is it Millennium? Or Help ... Goods? Yeah. No. It would be the staffing company. Oh. Oh, yeah. Well, I don't know. I guess they're all numbers. I don't know. Okay. Um, so unfortunately, I wouldn't be able to look at an account if you're not sure which staffing company you're with, since we administer multiple different staffing companies' benefits. Okay. Once you do have that name of the staffing company, you're more than welcome to give us a call back so we can look at your account and see if anybody left a message on it. Okay. All right. Thanks. Of course. Have a great day. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10 o'clock. My name is Francesca. How can I assist you today?

Speaker speaker_1: Uh, did somebody call me from this number?

Speaker speaker_0: Did they leave a message?

Speaker speaker_1: No.

Speaker speaker_0: Okay. So you called Benefits 10 o'clock, the administrators of the health benefits from the staffing companies. I will have to get into your account to see if someone left a message.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, but it wasn't me that I found call.

Speaker speaker_1: Okay.

Speaker speaker_0: What staffing company do you work with?

Speaker speaker_1: Uh, is it Millennium? Or Help ... Goods? Yeah.

Speaker speaker_0: No. It would be the staffing company.

Speaker speaker_1: Oh. Oh, yeah. Well, I don't know. I guess they're all numbers. I don't know.

Speaker speaker_0: Okay. Um, so unfortunately, I wouldn't be able to look at an account if you're not sure which staffing company you're with, since we administer multiple different staffing companies' benefits.

Speaker speaker_1: Okay.

Speaker speaker_0: Once you do have that name of the staffing company, you're more than welcome to give us a call back so we can look at your account and see if anybody left a message on it.

Speaker speaker_1: Okay. All right. Thanks.

Speaker speaker_0: Of course. Have a great day.

Speaker speaker_1: All right.