

Transcript: Francesca

Baez-4993593246138368-6351833401835520

Full Transcript

Your call is being monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca. I've been..... given a call to speak with Mr. Pacheco. We were calling on behalf of Hospitality Staffing Solutions regarding the form you filled out on May 6, 2020 ... for the in-insurance of the offer. We're calling due to the fact that you collected a couple of our medical plans, but also to opt out. We were calling to confirm that at the moment you did want to decline and that our system did not run any issues. For the time being, as we were unable to speak with you and confirm, we'll go ahead and process the declination. In the event that you did want to, in fact, be enrolled, give us a call back at 800-497-4856, keeping in mind that at the moment, once you receive your first paycheck, you're only going to have 30 days after that first paycheck to make any enrollment. So we shall have to wait to have a company open enrollment period or a..... event. Hope you have a wonderful rest of your day. Thank you for your time tonight and for listening to my message.

Conversation Format

Speaker speaker_0: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca. I've been..... given a call to speak with Mr. Pacheco. We were calling on behalf of Hospitality Staffing Solutions regarding the form you filled out on May 6, 2020 ... for the in-insurance of the offer. We're calling due to the fact that you collected a couple of our medical plans, but also to opt out. We were calling to confirm that at the moment you did want to decline and that our system did not run any issues. For the time being, as we were unable to speak with you and confirm, we'll go ahead and process the declination. In the event that you did want to, in fact, be enrolled, give us a call back at 800-497-4856, keeping in mind that at the moment, once you receive your first paycheck, you're only going to have 30 days after that first paycheck to make any enrollment. So we shall have to wait to have a company open enrollment period or a..... event. Hope you have a wonderful rest of your day. Thank you for your time tonight and for listening to my message.