

Transcript: Francesca

Baez-4988939624300544-6441295230582784

Full Transcript

Forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca on behalf of contract staffing. We're giving you a call today regarding the enrollment you processed yesterday, March 11th online for coverage for yourself and spouse for medical, vision and dental. Unfortunately, you did not provide us with your spouse's information. We need their first and last name, date of birth and social. For the time being, we'll go ahead and switch the enrollment to employee only due to the fact that a policy for a dependent which information is not provided will be a policy your dependent is not going to be able to utilize and you will not be able to claim a reimbursement on. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. As of right now, since you have not started working yet, the un-- do not have a deadline. Once you do start working, you'll have 30 days after that first paycheck for any changes to coverage. I hope you have a wonderful rest of your day. Thank you for your time today.

Conversation Format

Speaker speaker_0: Forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca on behalf of contract staffing. We're giving you a call today regarding the enrollment you processed yesterday, March 11th online for coverage for yourself and spouse for medical, vision and dental. Unfortunately, you did not provide us with your spouse's information. We need their first and last name, date of birth and social. For the time being, we'll go ahead and switch the enrollment to employee only due to the fact that a policy for a dependent which information is not provided will be a policy your dependent is not going to be able to utilize and you will not be able to claim a reimbursement on. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. As of right now, since you have not started working yet, the un-- do not have a deadline. Once you do start working, you'll have 30 days after that first paycheck for any changes to coverage. I hope you have a wonderful rest of your day. Thank you for your time today.