

## **Transcript: Francesca**

**Baez-4987577837076480-5475060651704320**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 608-301-7489 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Mr. Palmer. My name is Francesca Benefits and Acquire giving you a call on behalf of Axxa Global Staffing. We're calling in regards to the enrollment form requested for benefits for life insurance for yourself and spouse. Unfortunately, you did not provide your spouse's information as a dependent on that plan. Your policy for a dependent which information was not provided will be a policy that the dependent will not be able to utilize and a policyholder will not be able to claim a reimbursement on. For the moment, we're going to go ahead and process the enrollment for employee only and then if You're still interested in adding your spouse into the policy, please give us a call back at 800-497-4856 so that we can go ahead and process it keeping in mind that you're eligible to make policy changes and enrollments during your open enrollment period personal which will be 30 days after your first paycheck ending. I hope you have a wonderful rest of your day. Thank you for your time today as well for listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 608-301-7489 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

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