

Transcript: Francesca

Baez-4960261303746560-6426217460842496

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Hi, this is Courtney Bozer. Please leave your name and number, and I will get back to you. Thank you. Good morning. My name is Francesca with Benefits and Our Card, giving you a call back in regards to your Crown Services benefit card. So ma'am, it will actually be, um, just as the previous representative you spoke with at 9:48 advised you. Our front office also doesn't have access to the portal for the benefit cards. You'll have to speak with 90 Degree, with that phone number being 800-833-4296, option one, and speak directly with the carrier to request that copy of the benefit card. In the event that you need any further assistance, please feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday to Fridays, Eastern Time. We do hope you have a wonderful rest of your day, and thank you for your time today. A digital copy of your benefit card will be sent to your email.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for...

Speaker speaker_1: Hi, this is Courtney Bozer. Please leave your name and number, and I will get back to you. Thank you.

Speaker speaker_2: Good morning. My name is Francesca with Benefits and Our Card, giving you a call back in regards to your Crown Services benefit card. So ma'am, it will actually be, um, just as the previous representative you spoke with at 9:48 advised you. Our front office also doesn't have access to the portal for the benefit cards. You'll have to speak with 90 Degree, with that phone number being 800-833-4296, option one, and speak directly with the carrier to request that copy of the benefit card. In the event that you need any further assistance, please feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday to Fridays, Eastern Time. We do hope you have a wonderful rest of your day, and thank you for your time today. A digital copy of your benefit card will be sent to your email.