

Transcript: Francesca

Baez-4955657961684992-6543329062764544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Intercom. My name is Francesca. How can I assist you today? What kind of benefits do you guys offer? I'm sorry? What kind of benefits do you offer? I apologize, ma'am. What- The line is moved forward. I heard something in regards to benefits. Yes. What do you offer? So we don't offer them. We only administer them. Your staffing company will be the one offering them. Which staffing company do you work for? Surge. Surge offers PPO limited plans. What is it? So it's different from your major medical insurance. Major medical insurance will work with a copay deductibles...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Intercom. My name is Francesca. How can I assist you today?

Speaker speaker_2: What kind of benefits do you guys offer?

Speaker speaker_1: I'm sorry?

Speaker speaker_2: What kind of benefits do you offer?

Speaker speaker_1: I apologize, ma'am.

Speaker speaker_2: What-

Speaker speaker_1: The line is moved forward. I heard something in regards to benefits.

Speaker speaker_2: Yes. What do you offer?

Speaker speaker_1: So we don't offer them. We only administer them. Your staffing company will be the one offering them. Which staffing company do you work for?

Speaker speaker_2: Surge.

Speaker speaker_1: Surge offers PPO limited plans.

Speaker speaker_2: What is it?

Speaker speaker_1: So it's different from your major medical insurance. Major medical insurance will work with a copay deductibles...