

Transcript: Franchesca

Baez-4947469122584576-4805789828431872

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. . Hello. . . Yes, ma'am. . . Okay. . . Ma'am, . , love. That's for the insurance that they offer to members when they work. They would call you once they have a job for you, and if you change your mind, when you start working, you would have thirty days from the first check to be able to enroll. Okay. That was it. Thank you so much for your time. I won't call again. Excuse me. What is this for? Is this for work? No, love. It's for the insurance you filled out. I mean, for the insurance that they offer to members when they work, when you apply for a job with them. This form is part of that application. Oh, okay. But that's from-- I don't understand. I don't understand. Is that from the car or...? I don't understand. Love, HSS. You filled out a form on May 6 at 1:39 PM. You entered your son's information, Jason Daviña, su cepu Molina. It's about the health insurance for the employee of HSS that you filled out in your application. Okay. Okay. Have a good day. Thank you. I'll get in trouble, right? Thank you. I can't believe this is happening right now. That transfer was coming off the lab. Have a good day then.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: .

Speaker speaker_2: Hello. .

Speaker speaker_1: .

Speaker speaker_2: Yes, ma'am. .

Speaker speaker_1: .

Speaker speaker_2: Okay. .

Speaker speaker_1: .

Speaker speaker_2: Ma'am, .

Speaker speaker_1: , love. That's for the insurance that they offer to members when they work. They would call you once they have a job for you, and if you change your mind, when you start working, you would have thirty days from the first check to be able to enroll.

Speaker speaker_2: Okay.

Speaker speaker_1: That was it. Thank you so much for your time. I won't call again.

Speaker speaker_2: Excuse me. What is this for? Is this for work?

Speaker speaker_1: No, love. It's for the insurance you filled out. I mean, for the insurance that they offer to members when they work, when you apply for a job with them. This form is part of that application.

Speaker speaker_2: Oh, okay. But that's from-- I don't understand. I don't understand. Is that from the car or...? I don't understand.

Speaker speaker_1: Love, HSS. You filled out a form on May 6 at 1:39 PM. You entered your son's information, Jason Daviña, su cepu Molina. It's about the health insurance for the employee of HSS that you filled out in your application.

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Have a good day.

Speaker speaker_2: Thank you. I'll get in trouble, right? Thank you.

Speaker speaker_0: I can't believe this is happening right now. That transfer was coming off the lab.

Speaker speaker_1: Have a good day then.