

## **Transcript: Franchesca**

**Baez-4907340684378112-6099795706429440**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your voice message system 7139725930 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon, Ms. Almendarez. My name is Francesca with BenefitsIntercar. I'm giving you a call on behalf of your staffing company, Hospitality Staffing Solutions. We're currently calling you in regards to the health insurance form that you filled out on January 15, 2025, where you have selected both of our MEC plans. Unfortunately, you cannot be enrolled into both of the MEC plans. You can only be enrolled into one of them. We'll go ahead and enroll you into the lowest tier, since we were unable to get a hold of you today. Keep in mind that you will have 30 days after your first paycheck to make any coverage changes. In the event that you would like to discuss any changes to the current policy, feel free to give us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Do hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your voice message system 7139725930 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon, Ms. Almendarez. My name is Francesca with BenefitsIntercar. I'm giving you a call on behalf of your staffing company, Hospitality Staffing Solutions. We're currently calling you in regards to the health insurance form that you filled out on January 15, 2025, where you have selected both of our MEC plans. Unfortunately, you cannot be enrolled into both of the MEC plans. You can only be enrolled into one of them. We'll go ahead and enroll you into the lowest tier, since we were unable to get a hold of you today. Keep in mind that you will have 30 days after your first paycheck to make any coverage changes. In the event that you would like to discuss any changes to the current policy, feel free to give us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Do hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to this message.