

Transcript: Franchesca

Baez-4884817369022464-4550164623835136

Full Transcript

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. Austin. My name is Francesca, Benefits in a Car, giving you a call on behalf of Surge Staffing regarding the eligibility enrollment we did for you regarding the possibility of getting into the benefits that your staffing company offers. Unfortunately, sir, you are not eligible for enrollment. Your personal enrollment period has already passed. It expired already. You have to wait until the month of August to be eligible to enroll into the health insurance they offered. I do understand based on our conversation yesterday you were actually hoping to be able to enroll into it sooner rather than later but unfortunately, at the moment, that will be when you will be able to enroll into coverage. Thank you for listening to this message. If you have any further questions, feel free to give us a call back at 800-497-4856. We're open eight a.m. to eight p.m. Monday through Fridays, eastern time.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon, Mr. Austin. My name is Francesca, Benefits in a Car, giving you a call on behalf of Surge Staffing regarding the eligibility enrollment we did for you regarding the possibility of getting into the benefits that your staffing company offers. Unfortunately, sir, you are not eligible for enrollment. Your personal enrollment period has already passed. It expired already. You have to wait until the month of August to be eligible to enroll into the health insurance they offered. I do understand based on our conversation yesterday you were actually hoping to be able to enroll into it sooner rather than later but unfortunately, at the moment, that will be when you will be able to enroll into coverage. Thank you for listening to this message. If you have any further questions, feel free to give us a call back at 800-497-4856. We're open eight a.m. to eight p.m. Monday through Fridays, eastern time.