

Transcript: Franchesca

Baez-4851822107082752-5770527745818624

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of Benefits In The Car calling to speak with Mr. Porti on behalf of MAU Staffing. Hello? Yes, sir. We're with Benefits In The Car. We're the account administrators for the health insurance of your staffing company. We were calling you about the insurance form you filled out on December 7th of 2024, which you left blank. Hmm. I didn't fill out one. Yes, you did, sir. You filled it out at 8:17 PM in the afternoon online. For what job? So we're not with MAU directly. We only administer the health insurance and won't... Show me which position you signed up for. Yeah. I, yeah. I, I, I don't need it. Okay. Understood. That's all we were calling to confirm. All right. I'll go ahead and put a declination on the file. Thank you. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca of Benefits In The Car calling to speak with Mr. Porti on behalf of MAU Staffing.

Speaker speaker_2: Hello?

Speaker speaker_1: Yes, sir. We're with Benefits In The Car. We're the account administrators for the health insurance of your staffing company. We were calling you about the insurance form you filled out on December 7th of 2024, which you left blank.

Speaker speaker_2: Hmm. I didn't fill out one.

Speaker speaker_1: Yes, you did, sir. You filled it out at 8:17 PM in the afternoon online.

Speaker speaker_2: For what job?

Speaker speaker_1: So we're not with MAU directly. We only administer the health insurance and won't... Show me which position you signed up for.

Speaker speaker_2: Yeah. I, yeah. I, I, I don't need it.

Speaker speaker_1: Okay. Understood. That's all we were calling to confirm.

Speaker speaker_2: All right.

Speaker speaker_1: I'll go ahead and put a declination on the file. Thank you.

Speaker speaker_2: Thank you. Bye.