## Transcript: Franchesca Baez-4847034438303744-5877346240872448

## **Full Transcript**

The party you are trying to reach- Your party- ... is unavailable. ... is a minor or- Please leave a message and someone will return your call as soon as possible. Thank you. Good afternoon. My name is Francesca looking to speak with Miss Garnet on behalf of Focus Water Course Management. We're giving you a call in regards to the pending enrollment we have on file for services for your children, Child. However, Miss Garnet, you did not provide the children's information. The policy for a dependent without dependents information is a policy that dependents will not be able to utilize and you will not be able to claim a refund for them. For the moment, the policy will be switched over to employee only. In the event that you would still like to add the children to the policy, please give us a call back at 800-497-4856 so that we can further assist you. I do hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to this message.

## **Conversation Format**

Speaker speaker\_0: The party you are trying to reach-

Speaker speaker\_1: Your party-

Speaker speaker\_0: ... is unavailable.

Speaker speaker\_1: ... is a minor or-

Speaker speaker\_0: Please leave a message and someone will return your call as soon as possible. Thank you.

Speaker speaker\_2: Good afternoon. My name is Francesca looking to speak with Miss Garnet on behalf of Focus Water Course Management. We're giving you a call in regards to the pending enrollment we have on file for services for your children, Child. However, Miss Garnet, you did not provide the children's information. The policy for a dependent without dependents information is a policy that dependents will not be able to utilize and you will not be able to claim a refund for them. For the moment, the policy will be switched over to employee only. In the event that you would still like to add the children to the policy, please give us a call back at 800-497-4856 so that we can further assist you. I do hope you have a wonderful rest of your day. Thank you so much for your time as well as for listening to this message.