

Transcript: Francesca

Baez-4838087876591616-5369528976850944

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of Benefits in a Card, giving a call to speaker Mr. Wilson on behalf of DGS Staffing regarding a text message about a lapse in coverage that you received today. That is simply their automated system informing you that during this week, your coverage will not be active due to the fact that a payment was not received for this . In the event that you would like to make a direct payment, you're more than welcome to give us a call, as well as if you have any questions or concerns regarding this. We're open 8:00 AM to 5:00 PM Monday through Fridays Eastern Time. Do hope you have a wonderful rest of your day, and thank you for your time today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca of Benefits in a Card, giving a call to speaker Mr. Wilson on behalf of DGS Staffing regarding a text message about a lapse in coverage that you received today. That is simply their automated system informing you that during this week, your coverage will not be active due to the fact that a payment was not received for this . In the event that you would like to make a direct payment, you're more than welcome to give us a call, as well as if you have any questions or concerns regarding this. We're open 8:00 AM to 5:00 PM Monday through Fridays Eastern Time. Do hope you have a wonderful rest of your day, and thank you for your time today.