

Transcript: Francesca

Baez-4812666159153152-6536672818151424

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, my name is Francesca on behalf of Intervene Training Services. This is Mr. Cassidy. Yes, sir. I was given a call back regarding your request for that issue you had with your virtual services. Okay. Um, they stated that they have, um, fixed it out. It was just an issue with when the file payment was received, but they have fixed it out, so you should be all set to go. All right. Thank you very much. Of course. Thank you for your patience. Have a great day. You, too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, my name is Francesca on behalf of Intervene Training Services.

Speaker speaker_2: This is Mr. Cassidy.

Speaker speaker_1: Yes, sir. I was given a call back regarding your request for that issue you had with your virtual services.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, they stated that they have, um, fixed it out. It was just an issue with when the file payment was received, but they have fixed it out, so you should be all set to go.

Speaker speaker_2: All right. Thank you very much.

Speaker speaker_1: Of course. Thank you for your patience. Have a great day.

Speaker speaker_2: You, too.