

Transcript: Francesca

Baez-4791106603630592-5906409509142528

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Yes, hello, good morning. My name is Francesca at Benefits in Your Car. I was calling Ms. Kareem DeOliviera in regards to a text message you received, um, to which you replied back Thursday that you needed more information. Well, uh, w- where are you calling from? Benefits in Your Car, ma'am, the account administrators for the health insurance offered by the staffing companies. For the Creative Circle? Mm-hmm, yes, ma'am. Oh, okay. Give me one second. I'm gonna dial it all in court, but give me one second. Okay. Hello? Yes, ma'am. Oh, honestly, I was, give me one second. Sorry.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Yes, hello, good morning. My name is Francesca at Benefits in Your Car. I was calling Ms. Kareem DeOliviera in regards to a text message you received, um, to which you replied back Thursday that you needed more information.

Speaker speaker_2: Well, uh, w- where are you calling from?

Speaker speaker_1: Benefits in Your Car, ma'am, the account administrators for the health insurance offered by the staffing companies.

Speaker speaker_2: For the Creative Circle?

Speaker speaker_1: Mm-hmm, yes, ma'am.

Speaker speaker_2: Oh, okay. Give me one second. I'm gonna dial it all in court, but give me one second.

Speaker speaker_1: Okay.

Speaker speaker_2: Hello?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: Oh, honestly, I was, give me one second. Sorry.