

## **Transcript: Francesca**

**Baez-4779879017529344-4745371220230144**

### **Full Transcript**

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Good afternoon, my name is Francesca with Benefits InterCare. I'm looking to speak with Mr. Antony on behalf of Focus Workforce Management. Can you repeat that again, please? Yes, sir. My name is Francesca with Benefits InterCare. I'm looking to speak with Mr. Antony, Charles Ray Antony, on behalf of Focus Workforce Management. Uh, can you call back later? Um, my boss . I will not be able to. If you can advise him to deal with a callback later, please. Okay. Thank you. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... or recorded for quality assurance purposes.

Speaker speaker\_2: Good afternoon, my name is Francesca with Benefits InterCare. I'm looking to speak with Mr. Antony on behalf of Focus Workforce Management.

Speaker speaker\_1: Can you repeat that again, please?

Speaker speaker\_2: Yes, sir. My name is Francesca with Benefits InterCare. I'm looking to speak with Mr. Antony, Charles Ray Antony, on behalf of Focus Workforce Management.

Speaker speaker\_1: Uh, can you call back later? Um, my boss .

Speaker speaker\_2: I will not be able to. If you can advise him to deal with a callback later, please.

Speaker speaker\_1: Okay.

Speaker speaker\_2: Thank you.

Speaker speaker\_1: Thank you.