

Transcript: Francesca

Baez-4772812130795520-5643809700626432

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. You-- now you got a hold of me. Good morning. My name is Francesca Benefit Advisor. I'm looking to speak with Ms. Mendoza on behalf of Focus Workforce Management. We're giving you a call regarding the recent enrollment request in which you selected both of our MEC plans. Well unfortunately, you cannot be enrolled into both of them, ma'am. Both MEC plans cover preventative services and the MEC Enhanced covers additional some preventative, also hospital indebtment. You cannot have double preventative coverage. For the time being, we'll go ahead and alter the enrollment based on your company's policy. In the event that you would like further information regarding your enrollment, give us a call back at 497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. We do hope you have a wonderful rest of your day, and thank you for your time today, as well as, for listening to my message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: You-- now you got a hold of me.

Speaker speaker_2: Good morning. My name is Francesca Benefit Advisor. I'm looking to speak with Ms. Mendoza on behalf of Focus Workforce Management. We're giving you a call regarding the recent enrollment request in which you selected both of our MEC plans. Well unfortunately, you cannot be enrolled into both of them, ma'am. Both MEC plans cover preventative services and the MEC Enhanced covers additional some preventative, also hospital indebtment. You cannot have double preventative coverage. For the time being, we'll go ahead and alter the enrollment based on your company's policy. In the event that you would like further information regarding your enrollment, give us a call back at 497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. We do hope you have a wonderful rest of your day, and thank you for your time today, as well as, for listening to my message.