

Transcript: Francesca

Baez-4747623267090432-6126023697285120

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca beneficiary card, looking to speak on your family's behalf at Hospitality Staffing Solutions. Yes. Yes, ma'am. We were giving you a call regarding the enrollment form for health coverage with Hospitality Staffing Solutions that you filled out March 11th. Mm-hmm. We were calling to confirm your selections since you selected a couple stamps or also to opt out. Yeah. W- Were you looking to decline the benefits or were you wanting to enroll? Sorry. Yes. Decline. Decline. Understood. Thank you so much for your time and taking my call. I'll go ahead and put that down in the system. Okay. Thank you. Thank you for your time. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca beneficiary card, looking to speak on your family's behalf at Hospitality Staffing Solutions.

Speaker speaker_2: Yes.

Speaker speaker_1: Yes, ma'am. We were giving you a call regarding the enrollment form for health coverage with Hospitality Staffing Solutions that you filled out March 11th.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: We were calling to confirm your selections since you selected a couple stamps or also to opt out.

Speaker speaker_2: Yeah.

Speaker speaker_1: W- Were you looking to decline the benefits or were you wanting to enroll? Sorry.

Speaker speaker_2: Yes. Decline. Decline.

Speaker speaker_1: Understood. Thank you so much for your time and taking my call. I'll go ahead and put that down in the system.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Thank you for your time. Have a great day.