

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 584-9091. Good morning. My name is Francesca at Benefits in a Card, looking to speak with Ms. Watts on behalf of WellCare Services. I was calling returning a call in regards to the text message that you had received to which you replied you never received email for medical plan benefits. So the information for the medical plans that your staffing company offers do not get emailed, Ms. Watts, unless they are requested. Um, I'm not sure if you meant to say that you had called in and requested it and never received it. But as of right now, you would not have received it unless you requested it. Um, based on the message, I'll go ahead and email you a copy of your s- staffing company's benefit guide from the office email of info@benefitsinacard.com, and it will be titled Benefit Guide. If you do not see it in your inbox, please make sure to check your junk or spam mail. It could go there depending on the settings that you have on your email. In the event that you do not see it in your inbox, your spam, or junk mail box, please give us a call so that we can go ahead and try to resend it to you. It'll be attached in that email as a PDF file. I do hope you have a wonderful rest of your day. Thank you so much for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 584-9091.

Speaker speaker_1: Good morning. My name is Francesca at Benefits in a Card, looking to speak with Ms. Watts on behalf of WellCare Services. I was calling returning a call in regards to the text message that you had received to which you replied you never received email for medical plan benefits. So the information for the medical plans that your staffing company offers do not get emailed, Ms. Watts, unless they are requested. Um, I'm not sure if you meant to say that you had called in and requested it and never received it. But as of right now, you would not have received it unless you requested it. Um, based on the message, I'll go ahead and email you a copy of your s- staffing company's benefit guide from the office email of info@benefitsinacard.com, and it will be titled Benefit Guide. If you do not see it in your inbox, please make sure to check your junk or spam mail. It could go there depending on the settings that you have on your email. In the event that you do not see it in your inbox, your spam, or junk mail box, please give us a call so that we can go ahead and try to resend it to you. It'll be attached in that email as a PDF file. I do hope you have a wonderful rest of your day. Thank you so much for listening to this message.