

Transcript: Francesca

Baez-4738818342174720-5513595008892928

Full Transcript

Your call has been forwarded to an- You call may be monitored or recorded for quality assurance purposes. ... automatic voice message system. 214-215-6721 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good morning, Mr. Johnson. My name is Francesca benefits in your current, giving you a call on behalf of Oxford Global. We're calling in regards to a pending enrollment we show here for yourself and children. Um, well unfortunately, you did not provide the children's information. If a policy for dependents without those dependents' information is, it to become active and you are outside of an open enrollment period and do not have what we call a live event, you will not be able to actually add that dependent's information at that time, as well as the fact that your dependent will not be able to utilize their benefits. As of right now, we'll be changing your policy for employee only. In the event that you would still like to add those children to the policy, please give us a call back at 800-497-4856 so that we can go ahead and assist you in doing so. Keeping in mind that once you start working and have an assignment, you'll have 30 days after your very first paycheck to make any coverage changes. I hope you have a wonderful rest of your day and thank you for your time today and listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an-

Speaker speaker_1: You call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... automatic voice message system. 214-215-6721 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Good morning, Mr. Johnson. My name is Francesca benefits in your current, giving you a call on behalf of Oxford Global. We're calling in regards to a pending enrollment we show here for yourself and children. Um, well unfortunately, you did not provide the children's information. If a policy for dependents without those dependents' information is, it to become active and you are outside of an open enrollment period and do not have what we call a live event, you will not be able to actually add that dependent's information at that time, as well as the fact that your dependent will not be able to utilize their benefits. As of right now, we'll be changing your policy for employee only. In the event that you would still like to add those children to the policy, please give us a call back at 800-497-4856 so that we can go

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