

## **Transcript: Franchesca**

**Baez-4722093138591744-5967515811266560**

### **Full Transcript**

Your call may be monitored. Been forwarded to an automated voice messaging system.... is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, ... Miss Ilyas, my name is Franchesca with EBITDA are giving you a call on behalf of Crown Services. We're calling to advise you that your bonus card was determined as a deficient address. If you could please give us a call back at 800-287-3569 at your earliest convenience. We're open 8:00 AM to 3:00 PM Monday through Friday Eastern Time. Okay, have a wonderful rest of your day. Thank you for listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored. Been forwarded to an automated voice messaging system.... is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, ... Miss Ilyas, my name is Franchesca with EBITDA are giving you a call on behalf of Crown Services. We're calling to advise you that your bonus card was determined as a deficient address. If you could please give us a call back at 800-287-3569 at your earliest convenience. We're open 8:00 AM to 3:00 PM Monday through Friday Eastern Time. Okay, have a wonderful rest of your day. Thank you for listening to this message.